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LIEUTENANT GOVERNOR

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Tuesday, October 18, 2005

House Committee on Transportation and Infrastructure US House of Representatives 2165 Rayburn House Office Building Washington, DC 20515

Dear Members of the House Committee on Transportation and Infrastructure:

Thank you for inviting me to testify on the vision and strategy necessary to rebuild New Orleans, Louisiana, and the entire Gulf Coast Region in the aftermath of Hurricanes Katrina and Rita.

It is my hope that the dialogue we begin will guide current and future policy decisions about the recovery and reconstruction of the Gulf South region. As your committee and Congress considers how to structure the federal recovery effort, it is important that you consider the cultural significance that New Orleans and the State of Louisiana has had on America. Collectively, we can rebuild this city to be better than it was before.

As Louisiana's Lieutenant Governor I manage the state's Department of Culture, Recreation and Tourism. Our department oversees a tourism and hospitality industry that provides over 120,000 jobs and contributes approximately \$10 billion annually to the State of Louisiana. In addition, Louisiana's cultural industries provide nearly 144,000 jobs, which is approximately 7.6 % of Louisiana's employment. From a growing entertainment sector to design and architecture to our culinary experts, Louisiana's cultural economy is an important part of our overall economy.

Just days before Hurricane Katrina devastated the Gulf Coast, my administration released a yearlong study, "Louisiana: Where Culture Means Business". This blueprint provided a detailed strategy for our state to grow Louisiana's economy through our culture. This study also pinpointed our state's natural advantage in this area:

"Louisiana has an economic asset that other states can only dream of: a multifaceted, deeply-rooted, authentic, and unique culture. Its cultural continuum spans history and peoples, geography, and art forms. As a state that has long relied on oil, gas, and timber to fuel its economy, Louisiana is now realizing that, in culture, it may have a new source of largely untapped economic energy.

"Louisiana is ideally positioned to take the national lead in the creation and implementation of a statewide cultural economic development plan. While many cities and states are looking at arts and culture or creating incentives to develop film, music, and other technology-based industries, few states are approaching the cultural economy in as comprehensive a way as Louisiana."

I believe that Louisiana can be rebuilt better than before, and can continue to impact American life for many generations to come. If New Orleans can be used as a test lab of sorts, we may be able to find answers that like Jazz and Creole cooking and Tennessee Williams plays, the rest of the country can embrace. Now is the time to envision moving beyond our potential and finally taking advantage of our diversity as a powerful strength, where our histories, our stories, our labors, and our uniqueness are celebrated as a most precious asset.

Think of educating our children differently not to meet some national standards but to exceed that expectation and go beyond, where we grow knowledge and key skills for the 21<sup>st</sup> century through arts education, technology proficiency and experiential learning, starting first by learning about the wonder and uniqueness of culture in Louisiana.

The tourism, hospitality and cultural industry leaders in Louisiana understand this. We have already begun to set the tone and pace for the nation's debate on what the rebuilding of Louisiana should look like. On September 20<sup>th</sup>, my office released a strategic plan, *Louisiana Rebirth: Restoring the Soul of America*. This plan will serve as our comprehensive guide to not only reconstructing Louisiana's tourism industry, but also our Cultural Economy. We will build better lives and livelihoods than before for all Louisiana's people. And, we will do all of this by making Louisiana's recovery the standard for high performance, accountability, and ethical behavior. This plan was developed with input from the local, state and national leaders in the tourism, hospitality and cultural industries.

Our industries will require a significant level of relief as we work to recover the positive impact we have on Louisiana's economy. We have begun meeting with our Congressional Delegation to present them with our specific priorities and needs. We understand the need for fiscal accountability, results, and the highest standard of performance. On behalf of the tourism, hospitality and cultural industries, I have requested that Governor Blanco issue an executive order creating an Independent Performance Accountability Panel to work with us as we begin implementing the *Louisiana Rebirth* plan.

This is an important time of soul-searching for our nation, because the only adequate response to this tragedy must come from the entire nation. We like to say in Louisiana these days that this storm created so many everyday heroes – angels – who have reached out to their neighbors in times of need. We will soon owe a debt of gratitude to all Americans as a rebirth of Louisiana gets underway. But we are a generous people and we love nothing more than to share. So it is fair to expect those acts of kindness to be paid for in full with contributions to the greater good for many years to come.

Thank you again for the opportunity to testify and present my vision for Louisiana's future.

Sincerely,

Mitch Landrieu Lieutenant Governor

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# Attachments:

- 1. Comments delivered by Lieutenant Governor Mitch Landrieu to US Department of Commerce Conference on Cultural Heritage and Tourism, October 6, 2005
- 2. Draft Executive Order proposing Independent Performance Accountability Panel that Office of Lieutenant Governor has presented to Governor Kathleen Blanco.
- 3. "Louisiana Rebirth, Restoring the Soul of America" Strategic plan developed by Office of Lieutenant Governor, Department of Culture, Recreation and Tourism and industry leaders.

# Higher Common Ground: "There but for the Grace of God go I."

Speech by Lieutenant Governor Mitch Landrieu to US Department of Commerce Conference on Cultural Heritage and Tourism Thursday, October 6, 2005

Submitted to US Congress, House Committee on Transportation and Infrastructure Tuesday, October 18, 2005

I'm here today to bring you a message from Louisiana. In the wake of the worst natural disaster to face our nation, we have seen up close and personal a loss on a magnitude the likes of which we have never been seen before. This human tragedy has the power to transform the south and our nation. Historians have told the story of the South as one of "opportunity lost." It is now the challenge of the nation and the people of the South to change our story into one of "opportunity found." A time of sorrow must be transformed into a time of Hope. Because, hope springs eternal -- it allows us to wake every morning knowing that through hard work and vision we can make tomorrow better than today.

One simple idea should drive our actions. We can create a unified New South.

The New South exemplifies a place of <u>community</u> where our differences / much like threads of fine fabric / unite us – where educational <u>opportunities</u> abound. A place that understands that <u>knowledge</u> is the currency of a strong economy.

In this New South, our diversity is strength, not a weakness - where different philosophies, political views, religious beliefs and ethnicities are not only viewed as good but also necessary to the formation of the tapestry of our rich and beautiful culture. In this New South, we interpret the Latin term / *E Pluribus Unum* / on the seal of the country and on the steps of the Louisiana State Capitol, literally, "out of many, one."

This New South values faith, strong families, cultural roots and the heritage of our ancestors / while at the same time, looks forward in a progressive way, excited about the possibility of what can be. We love our country in a unique and profound way.

With these hurricanes, Mother Nature has taught us a lot about our past, our future and ourselves. There has been a lot of focus on the devastation and loss wrought by Hurricanes Katrina and Rita. Communities across the south were brought to their knees by the force of Katrina and then again four weeks later by Hurricane Rita. We were also brought to our knees, thankful to God, for the thousands of acts of kindness and generosity given by strangers to strangers suddenly made neighbors by a common threat.

It is a tragedy of epic proportions that raised more angels then demons. Like a Greek tragedy, it has many acts.

The first act of this tragedy was the storms, the evacuations and saving lives.

Here's what we know about Hurricane Katrina: according to the National Oceanic and Atmospheric Administration, Hurricane Katrina is the most destructive storm to ever strike the United States. Katrina's disaster area is larger than the size of Great Britain. Compared to 1992's Hurricane Andrew with insured damages of \$21 Billion in today's dollars, Hurricane Katrina's estimated insured damages alone will top \$60 Billion.

Hurricane Rita will go down in history as having the 3<sup>rd</sup> lowest barometric pressure of any storm in the Atlantic's history. Communities throughout Southwest Louisiana and Eastern Texas / a combination of oil and gas refinery workers, rice and sugar cane farmers and fishermen and shrimpers / felt Rita's full force and devastating storm surge.

Following each storm, the nation watched our citizens in the water, on boats and on rooftops. Nearly all saw news coverage of the rescue efforts of the many first responders and the glaring truth of American poverty – impoverished residents, some who did not have the resources to evacuate the largest natural disaster in the U. S. What the media didn't report were the everyday heroes, helping people with their cars, walking through waters and rescuing people off of their roofs and out of their attics. The neighbor helping his fellow neighbor or the volunteers in rescue boats, Wildlife and Fisheries agents, local law enforcement officers and firefighters all supplemented already on the ground. These courageous men and women worked back-to-back-to-back shifts for 15 days straight. They risked their lives to save fellow citizens; these are the true American Heroes of this tragedy. We will never be able to thank them enough.

Following the rescues, cities across Louisiana immediately responded to each storm by offering to house evacuees. When we ran out of space, our neighbors and friends in Texas, Oklahoma, Arkansas and Utah welcomed us in. Literally every state in the union is now providing shelter to Hurricane Katrina and Rita evacuees. To every Governor, elected official and private citizen who opened their homes and hearts, to our citizens, thank you.

If we allow this tragedy to divide us, we will fail. If we use it as an opportunity to unite us, we will be stronger as a nation.

Act II of this tragedy is recovery and assessment.

Imagine the difficulty of having 1.2 million residents – some of whom were first responders - displaced across the country from their homes, resident care facilities, hospitals, and businesses. Imagine the anxiety and fear of these residents, not knowing what happened to their loved ones while hearing reports of the death toll. It's hard to imagine this, but it's important that you try.

We hear negative statistics daily about this story. The story is this: 1168 deaths due to Katrina and 100 deaths, so far, due to Rita. [statistics from 10/6/05]

An initial assessment of the 10 parishes (or counties) in the Katrina zone and three in the Rita zone have been so severely affected that they require substantial, sustained investment by federal, state, and local governments and the private sector. These thirteen parishes were home to one million, seven hundred sixteen thousand, nine hundred thirty-one Louisiana citizens. 81,000 businesses have been severely impacted. This number represents roughly 41% of all Louisiana's businesses, of which 90% are small businesses. Compare these stats to 9/11, where only 50,000

businesses were dislocated. It took New York four months to plan an effective recovery program. In fact, Louisiana's state department of economic developments' counterparts in New York has praised Louisiana for its progress already made in drawing up its economic revitalization plan. We have so much hope for future rebuilding for this great state of ours, we will make it better and stronger than it was before.

We must now begin the key assessment of our nation's response. Needless to say, we must vastly improve our emergency response system, that includes: better communications technology; a clearer chain-of-command that lays out roles and responsibilities of every branch of government to get resources where they are needed immediately; and, a reorganization of the way FEMA acts and reacts systematically to prioritize saving lives and human capital before getting into the business of giving contracts for rebuilding.

The country needs to learn from everybody's experiences, mistakes, and successes – AND there were plenty of all of these. We must admit that as a nation we all failed to prepare and respond adequately. We all could have done better.

So the question for the experts is *what happened to the plan*, *what went right, what went wrong*. One thing we know is that Mother Nature does not discriminate and she is not partisan. She hurt rich and poor, black and white, urban and rural. As the debate occurs about how to fix a broken response system we must not allow ourselves to let the politics of the day become the focus. We must get better as a nation, because "there but for the grace of God go I." The crisis could be an earthquake on the West Coast, a tornado or flood in the Midwest. It could happen to you or someone you know. It also could be another terrorist attack at any time, in any place.

As we move through the recovery and relief act of this tragedy, it would be helpful to establish and confirm facts from rumors and speculation. The now proven sensational rumors of murders, rapes and other acts of violent crimes hindered search and recovery efforts, and further exacerbated this crisis. The media has the ethical duty to investigate allegations of violence and report the news accurately with substantiated facts. The reports of looting were blown way out of proportion. The reports of snipers cannot be confirmed. There was no hostage crisis and there was no jailbreak. Of the reported 200 deaths at the Superdome, the state administrator overseeing the body recovery operation confirmed 10! One reported death was a suicide, 2 were reported as gunshots fatalities and the remaining 7 deaths occurred due to natural causes. Nevertheless, every death diminishes us and should be mourned.

These critical breakdowns in communication also hampered officials' efforts to speak accurately on the reports of violence, inadvertently perpetuating the chaos to the media. We are all grateful officials are now scaling back their earlier estimates of 10,000 deaths. These were grossly inaccurate. Our families are still grieving for their lost loved ones across Texas, Louisiana, Mississippi, Alabama, Georgia and Florida.

Perhaps you noticed that we were able to evacuate 1 million citizens when Katrina approached. We were prepared this time with a contra flow traffic program that moved people – people who could move, based on the evacuation of Hurricane Ivan last year. Also, we had warned the nation about the poor and our immobile senior population not being able to escape, and they couldn't.

So, in this second act, I would surmise that rumors and miscommunication have distracted us from the task at hand – recovery.

Act III of this tragedy is redesign and rebuild. This is where your input and commitment will be most helpful.

As the discussions about rebuilding the South begin to take place they must start within the context of our history and our people.

Nobody can deny the contributions that the South has had on American culture. No place can replicate the feel, smell, taste or sounds of this place that has contributed so much to America's history and economy. What would our national culture be like without musical institutions like Louis Armstrong, Wynton Marsalis or Zachary Richard; or literary geniuses like the Pulitzer Prize winning playwright Tony Kushner, or National Book Circle author Ernest Gaines; or the culinary icon, the Brennan Family?

Think about Congo Square in New Orleans - Did you know that it was New Orleans native - Louis Moreau Gottschalk (1829-1869) - who was the first to couple African Rhythms he heard growing up in Congo Square with European Classical music to begin the evolution of jazz music?

South Louisiana's heritage, from Lake Charles to Lafayette to Baton Rouge to New Orleans, is a gumbo of Native Americans and exiles from Acadie in Canada, French expatriates and French Creoles, Creoles of Color, Freed People of Color, and Americans. Tradition, family, food, music and *joie de vivre* are fundamentals of life in South Louisiana. Sprinkled across South Louisiana are bayous, sugar cane and rice fields, crawfish ponds, lakes, marshes, and rivers, creating a unique landscape you can't find anywhere else in the world. Now, everything about the culture that we have shared with the nation and the world for so long comes from our people and is at risk.

For centuries, Louisiana has served as the cultural and commercial entryway to the Americas. Cargo, moving through the Port of New Orleans, impacts every aspect of America's economy from food, to oil and gas. But, the port also moves people on luxury cruise ships. The ports in Louisiana handle more than one-fifth of U.S. daily imports/exports and help move more than three-fourths of U.S. offshore oil and gas production. Prior to Hurricanes Katrina and Rita, Louisiana ranked first in crude oil production and second in natural gas production along the Outer Continental Shelf.

Most of the levees on the Mississippi River held strong during the storm. These protection levees were built by the U. S. Army Corps of Engineers in the 1920s and '30s to control the Mississippi River and offer security to people living in flood plains and low lying areas. However these same levees have destroyed Louisiana's primary hurricane protection, America's Wetland, by not allowing the river to deposit silt in the marshes and coastal areas to replenish the land. We have a clear need to protect our populations with the levee system, but not at the expense of our eroding coast. Four of the top ten largest ports in the country are in coastal Louisiana. These ports remain strong, are operational, and will continue to operate as some of the most active ports in the world's economy.

No matter how strong Mother Nature is she couldn't destroy the assets that will guide us as we rebuild. The people and cultures of Louisiana are unique and as authentic as anywhere else in the country. Louisiana has a profound impact on American culture, music, food, and commerce. Our culture is rooted in the heritage of its people passed down from one generation to another. In Louisiana, we don't refer to "your home as where you live", in Louisiana "your home is where y'at." Nobody can duplicate the special uniqueness that we have in Louisiana, steeped in our rich cultural heritage that at one time included political abuse by a few.

While incidents of corruption and cronyism may make for a colorful story, it blurs and distorts Louisiana's image to the rest of the country and the world. Current Governor Kathleen Blanco (D) has followed in the footsteps of former Governor Mike Foster's (R) pragmatic style of scandal free governing and above-board practices and ethics. Governor Blanco has committed to hiring one of the country's top four accounting firms to monitor transactions related to the relief efforts. Louisiana's independent Public Affairs Research Council is working to strengthen the state's accountability processes. Louisiana does not engage in cronyism. In fact, Louisiana's sunshine laws (the laws that guarantee the public access to government operations) and ethic codes are some of the most comprehensive in the country.

Having said that, something strange has happened. We were hit by the most destructive natural disaster in the country's history. And about one million of Louisiana's sons and daughters were driven from their homes. Approximately 30,000 are still in shelters around the country and close to 40,000 here in Louisiana, are still today in shelters. We have lost 40% of our businesses. 1,000 of our brothers and sisters, mothers and fathers, friends and neighbors have died. We come to Congress, the voice of the American people to seek help. And yet, in the media, at the office water cooler, at the family dinner table and even in the hallways of the Capitol, we have been made to feel corrupt, selfish and unworthy of aid. The cries of caution never surfaced in Florida last year, never surfaced in Mississippi or Texas this year, or in New York after 9/11.

Louisiana does not have exclusive rights to political corruption. In the past ten years, the Governors of New Jersey, Connecticut, Rhode Island, Arizona, Illinois, Ohio and Alabama have all been indicted on charges ranging from conspiracy to fraud, to exhortation to bribery to ethics violation. The myth that Louisiana politics are more politically corrupt than other states in this great nation is as fallacious as most of the rumors about the storm and our people that were reported by the mainstream media as fact, when we now know they were grossly exaggerated.

Norm Ornstein, the congressional and political expert at the conservative American Enterprise Institute said that, "the American public doesn't have much patience for stories about wasteful spending or corruption." Further, Ornstein states, "Any spate of news stories from now on about corruption in contracts, etc., will hurt – people will resist a major taxpayers' commitment if they think much of it will be wasted *or* lining the pockets of miscreants. That perception unfortunately has been reinforced by recent editorials accusing our Congressional delegation of <u>looting</u>. This same media labeled American citizens who had evacuated <u>refugees</u>. We are not refugees. We are Americans. We pay taxes. We work hard. We serve our country.

I agree with Senator Tom Coburn, R-Okla and Senator Barack Obama, D-Ill: "Hurricane Katrina is the most expensive natural disaster this country has ever faced and the rebuilding will certainly

be the largest and costliest of its kind," the senators said in their statement. "This entrusts FEMA with massive responsibility, and so it's only right that we protect both taxpayers and citizens of the Gulf Coast with strict accountability and oversight about how the money is spent and whether it is most efficiently directed to help rebuild lives."

I also agree with the voice of so many, articulated succinctly by Bob Herbert of the *New York Times* last month, who said that in order for us to understand, "the monumental breakdown of government that contributed mightily to one of the greatest tragedies in American history...we need a highly respected and truly independent commission that is willing to root out all the facts, no matter how embarrassing to the people in power and lay out a reasonable plan for the future."

However, this independent commission should not view nor investigate this American tragedy from a narrow prism looking only at response time, lack of coordination amongst governmental agencies, communication failures or the obvious inadequacy of FEMA. If this commission of great minds wants to provide a valuable service to the nation it will ask the necessary questions in order to be answered from a historical perspective.

Who really left our American citizens waiting hopelessly at the Convention Center? Why were they trapped? Why did the floodwaters leave them, in particular, so vulnerable? If these questions are asked and answered honestly, we as Americans will be forced to look at ourselves in the mirror and see a picture that we have long tried to ignore.

The answer to the question, who left our American citizens at the Convention Center or Superdome is not, as a small-minded person would think, one person or one agency, like the mayor or the governor or the bus driver who evacuated with his/her family, or even FEMA. The answer is our society left them there. The truth is, for the past 40 years, America, collectively, has ignored its most vulnerable citizens, those living in poverty, which today totals 37 million.

Here particularly, we have found higher common ground. Voices from the left and the right have taken note and roared. Senator Rick Santorum, R-Penn had this to say at the *First International Conservative Conference on Social Justice* last month:

"Too many of my colleagues act as if poverty doesn't exist. Then came Katrina. Our collective blinders were shredded not by wind or rain but by our television sets. We will always remember the pictures of New Orleans, the poor and sick who were forced into the light of day and into our consciousness by the waters of a horrible flood. Theologically, there is this idea of an age of accountability...Katrina brought Americans to the age of accountability when it comes to caring for the poor. No one, no one can deny the persistent and noxious poverty that still plagues this country."

Katrina made the nation come face-to-face with the stark reality that regardless of race, financial means divide us as a country in a way that prevents us from truly recognizing the needs of our neighbors at some of the most vital times of life. We must not let the social disaster of poverty continue. Race was not the underlying factor in who got left behind. What we really saw was the impact of poverty on an entire nation, and we saw it here in the United States.

Gandhi once said, "We must become the change we want to see".

The New South must become this change. In culture, tourism, business, manufacturing, politics and military affairs we can set the pulse for the nation. Today, the New South continues to emerge - in our midst - forming itself from Houston to Dallas from Charlotte to Birmingham from Atlanta to the Carolinas. When we build it back, we will build it back better than before and strive to become the leader of this New South. With this great foundation of culture and people, we can rebuild a place that can finally exceed it's potential.

The number of homes, neighborhoods and lives that will have to be rebuilt is staggering, but the cornerstones of New Orleans and Louisiana survived; our rich heritage and cultural advantages will serve as our guides to the rebirth. If we are going to become the change we seek, then we must start by understanding the true foundation that needs to be rebuilt.

In addition to the daunting task of rebuilding all of the rural south (below I-10 from Texas to Louisiana to Alabama and many small towns and cities in between each unique and precious in their own right, including Lake Charles, Lafayette, Baton Rouge, Houma, Bay St. Louis and Biloxi), we have today, the opportunity to rebuild a great American city - New Orleans. What do we want it to look like in 50 or 100 years? In order for the greater New Orleans region to experience its own rebirth, it must recreate itself as both a cultural incubator and technological innovator. New Orleans must balance the entrepreneur and the individual artist. Through this urban creativity, New Orleans will become a center of synergy for the New South region. Why can't New Orleans be home to creators of the next digital information superhighway or the masterminds of the video gaming industry? Why not both?

If Sir Peter Hall, a noted historian of urban centers, is to be taken seriously, then New Orleans is capable of being a center of urban creativity. Great cities like Paris or Athens or Florence or Berlin were both capitalist cities as well as great trading cities fueled by their artistic and innovative networks. I, too, believe in New Orleans' potential. Music, food, culture, art, architecture, historic preservation – these are our strengths and our future.

I know that some have questioned the wisdom of a regional hub of commerce, trade, culture, tourism, and music and so much more in a place so vulnerable to a natural disaster like we have just experienced. But, I have always thought that New Orleans is strategically located to be so much greater than we have ever been in Southeast Louisiana. While celebrating our traditions, New Orleans can seek innovation that will allow Louisiana to globally compete with the best and brightest.

We can and we will challenge current paradigms and assumptions to transform New Orleans and Louisiana; we will tackle the divisions that poverty creates, renounce parochial attitudes, and disavow the perception of corruption and impropriety. For too long we allowed the politics of the day to halt progress that was necessary to address the most critical socio-economic issues of our time.

Through this tragedy, we have the opportunity to set an example for the nation about the power to change when we lean forward, rather than blink.

To me, that power to make the political process work is anchored in a set of guiding principles that can set the tone for the type of region we build and position us as the leader of the New South.

We believe that we can transform ourselves from victims to victors, from followers to leaders if we follow five guiding principles:

- -- Consider our diversity strength, not a weakness;
- -- Seek to expand and diversify our economy;
- -- Think regionally so that we can compete globally;
- -- Add value to our raw talent and raw materials; and
- -- Set the highest standards of excellence for all that we do.

To build the New South we envision, we must also position ourselves to move forward on an international stage.

We must foster cooperation. Cooperation between artistic and business communities, dialogue between government and private industry, regional and humanitarian organizations, non-profits, educational institutions and others who seek higher common ground and a shared vision of progress.

AND, above all we must honor our diversity. Diversity of ideas, diversity of people, diversity of cultures. Diversity is our strength and is the backbone of the New South that we seek.

I believe that Louisiana has what it takes to be a leader in the southern region, nationally and internationally. I began in office by issuing a "roadmap for change," laying out our strategic direction of a new Louisiana in a New South. We have reworked and re-issued this blueprint as the "Louisiana and New Orleans Rebirth Plan." It may appear ambitious, but we feel that it is our time to bring our vision to fruition.

- Rebuild Louisiana to worldwide preeminence as a top tourist destination;
- Make Louisiana's cultural economy the engine of economic and social change;
- Build better lives and livelihoods than before for all Louisiana's people; and
- Make Louisiana's recovery the standard for high performance accountability and ethical behavior.

This is our time in the South to lead the nation, not to repeat past mistakes. We are about to embark on "opportunity found," rebuilding the south and its assets from the ground up.

Literally four days before Hurricane Katrina roared through New Orleans, we met in a summit to plot out strategies to place Louisiana and New Orleans as the axis of all things American. A few days later, a people, a culture and a place were altered unbelievably.

Southerners are a strong people. We are grateful for the way the country has welcomed us in the last month. This was an American tragedy that requires a full-hearted American response.

Now we must rebuild. We know it is possible. It is a matter of willpower and money. Many Americans have opened their hearts and their pockets to support relief. But, we need the President, Congress and the American people to remain true to their promises to provide us with the resources we need. We are not looking for a hand out, but a hand up. If the appropriate investments are made to rebuild the South, the people of Texas, Louisiana, Mississippi and Alabama have the willpower to return that investment many times over. We ask for help out of need, not out of greed. It is a humbling experience.

We know it is possible – history tells us so. Communities can be built back. And they can be built back better than they were before. Consider Europe following World War II, without the Marshall Plan, or the countries in Southeast Asia washed away after last year's Tsunami. They were rebuilt out of a sense of public duty because the economies of the world exist in narrow margins.

On American soil, the federal government has stepped up before and provided financial support. New York City declared bankruptcy in 1976 and was rescued by Congress; then sustained the brunt of 9/11 and was cradled by the nation, again. By showing true American character, New York has risen to the challenge of becoming again. Another great American city, built back better than it was before.

The first time visitors from the Southern Hemisphere see the flag of the United States is when they reach the mouth of the Mississippi River. Of course, right below it, they see the words "union, justice, and confidence" on the flag of our great state. Louisiana is their first taste of America and we must be the beacon that gives illumination to all that is great and all that is expected in this region.

Join me in this unprecedented opportunity to rebuild a state relying on Louisiana's rich cultural heritage. Never before in our nation's history has such an opportunity come before us. You are the stewards of our nation's cultural economy and I encourage you to contribute ideas to rebuild an American cultural asset. We have put structures in place to receive and implement the best ideas. We welcome your help and want you to be a part of Louisiana and America's New South history.

What we are really asking is that you help us to restore the "Soul of America." We have married the ambitions of a vibrant Louisiana Cultural Economy with the realities of recent events and designed a Louisiana and New Orleans REBIRTH Plan. It maps our way back to restoring this "soul" with a set of strategic initiatives fueled by the spirit of hope.

With our plan in hand for the Rebirth of Louisiana and New Orleans, we will persevere because we have prepared for this moment to shine. We all want to go home. Like Earnest Gaines wrote:

"I want to smell that Louisiana earth, feel that Louisiana sun, sit under the shade of one of those Louisiana oaks, search for pecans in that Louisiana grass in one of those Louisiana yards next to one of those Louisiana bayous, not far from a Louisiana river. I wanted to see on paper those Louisiana black children walking to school on cold days while yellow Louisiana buses passed them by. I wanted to see on paper those black parents going to work before the sun came up and

coming back home to look after their children after the sun went down. I wanted to see on paper the true reason why those black fathers left home -- not because they were trifling or shiftless, but because they were tired of putting up with certain conditions. I wanted to see on paper the small country churches (schools during the week) and I wanted to hear those simple religious songs, those simple prayers --- that true devotion ... and I wanted to hear that Louisiana dialect --- that combination of English, Creole, Cajun, black. For me there's no more beautiful sound anywhere --- unless, of course, you take exceptional pride in 'proper' French or 'proper' English. I wanted to read about the true relationship between whites and blacks --- about the people I had known."

Now faced with the challenge to rebuild our region of the country and an international city / <u>America's great city</u> / we must all lock arms, lean forward, stay focused and rebuild one of America's strongest assets. Only then can the New South rise from the ashes of tragedy and become for the world a beacon of hope and opportunity.

Thank you.

# **DRAFT**

# **EXECUTIVE DEPARTMENT**

EXECUTIVE ORDER NO.

LOUISIANA INDEPENDENT PERFORMANCE ACCOUNTABILITY PANEL FOR RESULTS, ACCOUNTABILITY, AND ETHICAL EXPENDITURE OF FUNDS ALLOCATED FOR CULTURE, RECREATION AND TOURISM

**WHEREAS**, the Office of the Lieutenant Governor and the Department of Culture, Recreation and Tourism have created an ambitious rebuilding plan, "Louisiana Rebirth: Restoring the Soul of America";

**WHEREAS**, considerable state, federal and private resources will be committed to this plan, and it is essential that we achieve these results and demonstrate the highest standards of accountability and ethical behavior.

**WHEREAS**, the Louisiana Rebirth plan calls for the establishment of "a third-party performance and financial audit-function that will design and implement a system to safeguard the proper use of funds", and the Lieutenant Governor has asked that I establish and charter this independent review panel,

**NOW THEREFORE I, KATHLEEN BABINEAUX BLANCO,** Governor of the state of Louisiana, by virtue of the authority vested by the Constitution and laws of the state of Louisiana, do hereby order and direct as follows:

**SECTION 1:** The Louisiana Independent Performance Accountability Panel (hereafter "Panel") shall be established and created.

**SECTION 2:** The duties of the Panel shall include, but are not limited to, the following:

- A. Facilitate achievements of the four results specified in the plan:
  - 1. Rebuild Louisiana to worldwide preeminence as a top tourist destination.
  - 2. Make Louisiana's cultural economy the engine of economic and social change.
  - 3. Build better lives and livelihoods than before for all Louisiana's people.
  - 4. Make Louisiana's recovery the standard for high performance, accountability and ethical behavior.
- B. Develop a work plan for the Panel.

- C. Review all sources of funds to implement the Louisiana Rebirth plan, including but not limited to: federal, state and local funds and funds from the Cultural Economy Foundation.
- D. Regularly review and report the results achieved from the expenditure of funds.
- E. Recommendations for changes in State legislation, procedures or practices that would improve performance, including budgeting, performance management and accounting.
- **SECTION 3:** The Panel shall submit an annual report to the public at large, the governor, the president of the Louisiana Senate, and the speaker of the Louisiana House of Representatives on the results and reviews referred to in Section 2 of this Order. **SECTION 4:** The Review Board shall be composed of a maximum of eight (8) members who, unless otherwise specified, shall be appointed by and serve at the pleasure of the governor. No member shall be an employee of any level of Louisiana government. The membership of the Review Panel shall include at least the following:
- A. A person with expertise in public accounting standards as exhibited by a relationship with the Government Accounting Standards Board;
- B. A person with broad expertise in administering performance systems and accounting standards associated with the Government Finance Officers Association;
- C. A private sector business leader from outside Louisiana.
- D. A current or former federal auditor.
- E. A current or former state official from outside Louisiana.
- F. A current or former city official from outside Louisiana.
- G. Two (2) appointees designated made by the Governor.**SECTION 5:** The chair of the Review Panel shall be appointed by the governor from the membership of the Review Panel. All other officers, if any, shall be elected by the membership of the Review Panel.
- **SECTION 6:** Support staff, facilities, and resources for the Review shall be provided by the Department of Culture, Recreation, and Tourism.
- **SECTION 7:** All departments, commissions, boards, offices, entities, agencies, and officers of the state of Louisiana, or any political subdivision thereof, are authorized and directed to cooperate with the Review Panel in implementing the provisions of this Order.

	effective upon signature and shall continue in effect until ed, or rescinded by the governor, or terminated by operation
	IN WITNESS WHEREOF, I have set my hand officially and caused to be affixed the Great Seal of Louisiana, at the Capitol, in the city of Baton Rouge on this day of October, 2005.
	Kathleen Babineaux Blanco GOVERNOR OF LOUISIANA
ATTEST BY THE GOVERNOR	

SECRETARY OF STATE



Restoring the Soul of America



Mitchell J. Landrieu Lieutenant Governor



Angele Davis
Secretary, Department of Culture,
Recreation and Tourism

On August 29, 2005, the greatest natural disaster in U.S. history occurred. Hurricane Katrina hit Southeast Louisiana. Four parishes, including New Orleans, were severely damaged. Families were torn apart, lives and homes were lost. The State of Louisiana will not rest until people are home and safe in a restored City of New Orleans and in the other communities that make up our unique culture. As Governor Kathleen Blanco said, "We will rebuild New Orleans and the surrounding communities of Southeast Louisiana. We look forward to returning your hospitality in a safer and more secure Louisiana: vibrant, just, and diverse, her cultural wealth restored to the world."

We have begun the monumental task of rebuilding New Orleans and the surrounding parishes in Southeast Louisiana. As each day brings new progress, we have been working to marshal every resource to help the vital tourism industry, the second largest industry in our state, rebound.

# This four-point plan encompasses the results crucial to the recovery of our state:

- 1. Rebuild Louisiana to worldwide preeminence as a top tourist destination.
- 2. Make Louisiana's Cultural Economy the engine of economic and social rebirth.
- 3. Build better lives and livelihoods than before for all Louisiana's people.
- **4.** Make Louisiana's recovery the standard for high performance, accountability, and ethical behavior.

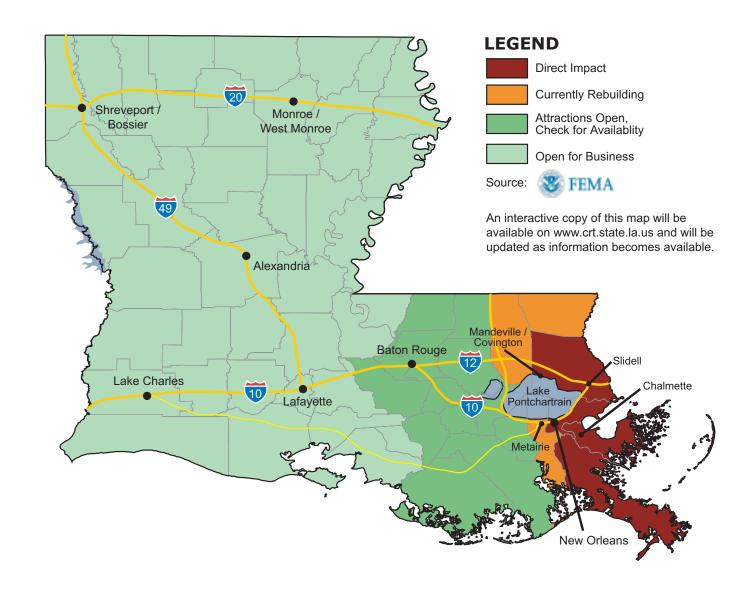
As President Bush said in his address from Jackson Square, there is no way to imagine America without New Orleans. It is the soul of America. This great city will rise again. It will be a rebirth, a chance to build better than before. It will take all of us – the multicultural gumbo that defines us – working together to make it happen. We will be reborn, better than before.

Sincerely,

Mitchell J. Landrieu Lieutenant Governor Angèle Davis Secretary, Department of Culture, Recreation and Tourism

# Louisiana: The State of Tourism

Hurricane Katrina's Impact



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Louisiana Map Illustrating Hurricane Katrina's Impact



#### LOUISIANA REBIRTH: RESTORING THE SOUL OF AMERICA

#### STRATEGIC PLAN

# Summary

Hurricane Katrina hit the coast of Southeast Louisiana on August 29, 2005, causing the greatest national disaster in the history of our nation. It is an indelible moment in not only the history of Louisiana, but that of the nation. The National Oceanic and Atmospheric Administration declared that Hurricane Katrina had become "the most destructive such storm to ever strike the United States."

Four parishes in Southeast Louisiana sustained significant damage. New Orleans was hard hit. Lives were lost. Initial efforts focused on saving lives, reuniting families, housing evacuees, and on recovery and relief.

Some areas escaped with minimal or no effects, and are well on their way to recovery. Later reports indicated that much of what made New Orleans historic and unique was undamaged or minimally impacted. Still, the human toll was and is enormous. Lives and livelihoods were lost, and the poorest segments of the city suffered greatly.

Now, many efforts are underway to restore and rebuild Louisiana. Families are being reunited. New Orleans will be the first city in the 21st century to be reborn and redesigned, even rejuvenated, in a way that will be inclusive of all people. We know it is not just about historic buildings. The soul and character of New Orleans, of Louisiana, is based on its people, on the creative and cultural economy we now have a chance to truly develop. We will rebuild; we will be reborn; we will restore the soul of America.

#### **GUIDING PRINCIPLES**

Hurricane Katrina and the subsequent flooding was a disaster of epic proportions. The cost in human lives, the dislocation of families, the destruction of communities, and the loss of property exacted a toll that can never be repaid.

Yet, this disaster has presented Louisiana with a historic opportunity to build back better than before. In so doing we will demonstrate to our fellow Americans and the world that we can be a model of response, rebuilding, and reconciliation.

# To accomplish these lofty goals, we will be guided by these important principles:

- We will rebuild on the historical and cultural roots of Louisiana, making them stronger along the way.
- We will rebuild our communities and the lives of all our citizens to levels that exceed those prior to Katrina; we will settle for nothing less.
- We will rebuild using the talents, labor, ideas, and assets of our own citizens; we will welcome assistance but, first and foremost, Louisianans will lead the rebuilding effort.
- We will rebuild in a manner that is culturally sensitive and recognizes the strength that comes from the diversity of all our heritages.
- We will rebuild to preserve and magnify the awe-inspiring and unique natural resources that make up Louisiana.
- We will rebuild recognizing the comparative advantage that Louisiana has with its multifaceted, deeply rooted, authentic, and unique culture.
- We will rebuild so that those less privileged in our midst have a markedly improved quality of life as a result of this effort.
- We will rebuild in a manner that expects everyone to contribute to the effort in some way, each according to her or his own talents and resources.
- We will rebuild in a way that recognizes that all parishes in Louisiana were affected by this disaster, even those that were not heavily damaged.
- We will rebuild using the highest standards of accountability and performance management, thereby earning public trust in our governments.
- We will rebuild in a manner in which all decisions are transparent to the public.

Public Relations Campaign

www.crt.state.la.us

**Cultural Economy Foundation** 

We will accomplish this vision by focusing on four results:

- 1. Rebuild Louisiana to worldwide preeminence as a top tourism destination.
- 2. Make Louisiana's Cultural Economy the engine of economic and social rebirth.
- 3. Build better lives and livelihoods than before for all Louisiana's people.
- 4. Make Louisiana's recovery the standard for high performance, accountability, and ethical behavior.

For each of these results, we have identified strategies, ways to track our results, next steps, and ways to help. Overall, we know that to achieve these results,

- <u>People need new images of Louisiana</u>, to replace the weeks of negative images on television. We will mount an immediate public relations campaign and a longer-term national and international advertising campaign to show the rebirth of Louisiana to the world.
- <u>People need information</u>, so we will establish a central clearinghouse for information and referral about our activities in the Office of the Lt. Governor. The latest information will be posted on our website, <a href="www.crt.state.la.us">www.crt.state.la.us</a>, and we will establish a dialogue for information-gathering, feedback, and dissemination of information. Our libraries, state parks, and welcome centers will continue to serve as information hubs in communities.
- People need resources to recover, so we have established a Cultural Economy
  Foundation for contributions. We must be able to sustain all displaced persons,
  including those displaced artists, musicians, writers, and displaced businesses
  that make up the Cultural Economy. We will help establish tax and other
  incentives for rebuilding. We will seek aid from public and private sources.

Jobs and Housing

Working Conference and Advisory Board

Scorecard

- People need to be reunited with their families and reconnected to their jobs and homes, so we will rebuild the economy and help provide temporary and permanent housing. The tourism industry will employ over 120,000, the Cultural Economy will employ over 140,000. We are providing space for temporary and transitional housing in state parks. We will also help people with support services for employment, including education, transportation, and child care.
- People want to help, so we are recruiting and using volunteers and others
  through our clearinghouse. We are also convening a working conference on
  rebuilding to ask our stakeholders to develop a detailed action plan to achieve
  our results. We will also appoint a national cultural economy & tourism advisory
  board to guide us as we rebuild.
- People need to know their government is working for them, so we will measure and regularly report our progress on these results on our "Scorecard on Louisiana's Rebirth." We will work with the federal government to negotiate innovative ways to ensure both quick and effective response and financial accountability. We will ask independent advisors to guide and review our results and finances. We will be fair, fast, open, and honest in all our dealings; and we will lead with courage and compassion.

We will be thoughtful in the process of rebuilding, mindful of the urgency as well as the need to rethink better ways of rebuilding in the process. We will preserve the mix of unique cultures that has made us world famous; we will rebuild an even more welcoming and vibrant City of New Orleans; we will restore the other beautiful communities of Southeast Louisiana; and we will make the State of Louisiana a great place to live, work, and play. It will require all of us to unite. We will work as partners with other State agencies, federal and local governments, the private and nonprofit sectors, and individuals. The work will be hard but gratifying. The challenges are immense.

We are up to the task.

#### **RESULTS**

1. TOURISM

2. CULTURAL ECONOMY

3. LIVES AND LIVELIHOODS

4. HIGH PERFORMANCE

#### SCORECARD ON LOUISIANA'S REBIRTH

**RESULT #1:** Rebuild Louisiana to worldwide preeminence as a top tourist destination. **Indicators of Success** 

- Total Visitor Spending/Total Number of Visitors
- Jobs in the tourism industry
- National intent to visit

**RESULT #2:** <u>Make Louisiana's Cultural Economy the engine of economic and</u> social rebirth.

#### **Indicators of Success**

- Number of jobs related to the Cultural Economy—entertainment and performing and visual arts, humanities, historic preservation, archaeology, design, and culinary arts
- Number of citizens and visitors accessing cultural programs and products
- Economic impact—amount of spending by residents and visitors—attributed to Cultural Economy assets

**RESULT #3:** <u>Build better lives and livelihoods than before for all Louisiana's people.</u> **Indicators of Success** 

- Percentage of Louisianans whose family income exceeds pre-Katrina levels
- Percentage of Louisianans living in their own non-movable housing that exceeds pre-Katrina levels
- Percentage of Louisianan youth demonstrating grade-appropriate school readiness that exceeds pre-Katrina levels

**RESULT #4:** <u>Make Louisiana's recovery the standard for high performance, accountability, and ethical behavior.</u>

#### Indicators of Success:

- Extent to which we got the right results to the right people, on time and on budget
- Independent confirmation that the money was not lost or misused

#### **TOURISM**

# **RESULT #1:** Rebuild Louisiana to worldwide preeminence as a top tourist destination.

# Indicators of Success\*

**A.** Total Visitor Spending/Total Number of Visitors (Quarterly) (*Source:* Travelscope, Travel Industry of America)

B. Jobs in the Tourism Industry

(Source: Travelscope, Travel Industry of America)

C. National Intent to Visit

(Source: The Annual Tracking Study/TNS Research Corporation)

\*Indicators will be tracked for both New Orleans and the entire state.

# Description

Louisiana's tourism industry is a vital economic driver for the state of Louisiana. In 2004, visitor spending reached \$9.9 billion and the state hosted 25.5 million visitors. The tourism industry accounted for 120,000 jobs statewide, of which 81,000 were in New Orleans. The entire retail, banking, professional, and services industries in New Orleans depend on the more than \$5 billion of annual direct visitor spending and an additional several billion dollars of direct spinoff impact.

The challenge to re-create and surpass previous achievements will be met immediately and with every public and private resource that can be brought to bear. Our first emphasis will be on promoting the majority of the state's tourism industry, which is still open and operating, in order to restore and retain visitor spending. Simultaneously, we will offer short-term and long-term business assistance to all tourism entities within the state. Workforce development will be an immediate component of rebuilding infrastructure. Research will be the key in determining a long-term national and international image campaign, which will be focused upon rebuilding and restoring the image of New Orleans and Louisiana. Under the leadership of Lt. Governor Mitch Landrieu, the Office of Lieutenant Governor will serve as the flagship for the recovery of the tourism industry for the state of Louisiana.

# **TOURISM- Strategies**

- 1. Public Relations Campaign
- 2. Business Assistance

3. Infrastructure

- 4. Image
- 5. Lead Agency

# **Strategies**

- **1.** <u>Immediately and aggressively promote those areas of the state currently open for business. An aggressive public relations campaign will be implemented.</u>
- 2. Rapidly develop and implement a statewide tourism small business assistance program, utilizing any and all available federal, private and state funds. Components include:
- business survival,
- business retention, and
- business development and expansion.
- **3.** Facilitate the rapid rebuilding and improvement of the state's infrastructure. Components include:
- large infrastructure like roads and workforce,
- the tourism industry itself (hotels, restaurants, attractions),
- workforce development: assist tourism industry in locating, re-hiring, housing and training employees.
- big-draw large assets like the Convention Center, the Superdome, the Port of New Orleans, and Louis Armstrong Airport.
- **4.** Rebuild and enhance Louisiana's national and international image as an attractive, compelling, unique tourism destination (includes all market segments: leisure, group, business, international, family, multicultural, etc.).
- **5.** The Office of Lieutenant Governor will serve as the lead agency to set policies and coordinate intergovernmental relations, and serve as a clearinghouse of information on federal disaster relief related to tourism economic recovery.

#### **TOURISM-** Timeline

How to Help

### **Timeline**

- **1.** Immediate Promotion: Planning began August 30. Public relations and website tactics being implemented. Public launch of advertising campaign October 1.
- **2.** Tourism Business Assistance Program: Rapid response team to create a communications center as a clearinghouse comprising professionals from all regions of the state. The team will proactively answer questions, provide assistance, and gather information from businesses through the website (www.crt.state.la.us).
- **3.** Infrastructure Rebuilding and Improvement: Immediate and ongoing. Milestone target dates for reopening will be assigned to most of the following:
- French Quarter reopening
- Louis Armstrong Airport fully functioning
- Morial Convention Center, Audubon Zoo, Aquarium, Harrah's Casino
- State parks reopening
- State museums reopening
- 100% of Audubon Golf Trail reopening
- 100% of all hotels reopening
- 4. Rebuild National and International Image:
- Use major tourism events such as 2006 JazzFest, Mardi Gras, Zurich Classic, etc. as a recovery progress report to the world
- Research already commissioned to be completed fall '05
- Campaign to launch first quarter '06
- 5. Lead the Industry: Immediate and ongoing

# How People Can Help

- **1.** Immediate Promotion: Provide status updates to Louisiana Office of Tourism immediately
- **2.** Tourism Business Assistance Program: Organizational help to disseminate information
- **3.** Infrastructure Rebuilding and Improvement: Provide information concerning workforce needs to Louisiana Office of Tourism

#### **CULTURAL ECONOMY**

**RESULT #2:** Make Louisiana's Cultural Economy the engine of economic and social rebirth.

#### Indicators of Success

1. <u>Number of jobs related to the Cultural Economy</u>—entertainment and performing and visual arts, humanities, historic preservation, archaeology, design, and culinary arts

(Source: data sources include Office of Cultural Development, U.S. Department of Commerce County Business Patterns, U.S. Department of Commerce non-employers data, Louisiana Occupations & Information System of the Department of Labor, interviews, surveys, and Cultural Economy study, Louisiana: Where Culture Means Business)

- **2.** Number of citizens and visitors accessing cultural programs and products (*Source:* organizational tracking of citizens and visitors accessing cultural programs and products)
- **3.** <u>Economic impact</u>—amount of spending by residents and visitors—attributed to Cultural Economy assets

(Source: to be developed from current data sources including the Cultural Economy study, Louisiana: Where Culture Means Business, as well as existing economic impact studies on the arts and culture)

# Description

Louisiana's Cultural Economy is a \$202 million industry that employs over 140,000, defined as the people, enterprises, and communities that transform cultural skills, knowledge, and ideas into economically productive goods, services, and places. The goal of the Cultural Economy Initiative is to develop Louisiana's cultural assets to create economic opportunities and a high quality of life for all Louisianans. Disciplines that make up the cultural economy include: entertainment and performing arts, visual arts and crafts, design, media, literary arts, humanities, history, historic preservation, folklife, archaeology, and culinary arts. This definition of Louisiana's Cultural Economy reflects the state's unique heritage, the diversity of its residents, its rich history, and its broad range of cultural products.

#### **CULTURAL ECONOMY**

Strategies

1. Rebuilding and Restoration

The outpouring of support for Louisiana following the devastation wrought by Hurricane Katrina is evidence of the strong association and affection that people all over the world have for Louisiana's unique culture. Louisiana has an economic asset that other states can only dream of: a multifaceted, deeply rooted, authentic, and unique culture. In Louisiana, culture generates economic value, and the state's Cultural Economy is a significant component of a healthy, diversified economy.

A comprehensive research study conducted by Mt. Auburn Associates, *Louisiana:* Where Culture Means Business, sets forth objectives and action plans for the economic growth of Louisiana's cultural industries. The study stated that \$202 million was the direct contribution of arts organizations and participants, with an indirect annual economic impact of \$934 million.

In the wake of Hurricane Katrina, we must make our Cultural Economy the engine of Louisiana's economic and social rebirth. We will do so by first ensuring that those cultural assets that were damaged by the storm and flooding are restored to good condition, and that those assets that fortunately remain undamaged are properly conserved and maintained. We will also continue to apply our creative talents and innovative thinking to develop new and exciting cultural products and services that capture the imagination of the public. We will make investments that rebuild capacity within our cultural industries, enhance our distribution outlets, promote cultural education, and create marketing to help fuel this rebirth.

# Strategies

- 1. Support the rebuilding, origination and sustainability of authentic Louisiana culture
- Rebuild and conserve Louisiana's artistic, historic, and cultural assets to stimulate the interest of the most citizens and visitors both now and in the future
- Continue to raise the profile and celebrate Louisiana cultural talent in the media and on the web
- Create and improve arts and cultural education for Louisiana citizens
- Create a thriving environment that values content producers and creative talent to foster and support cultural innovation
- Retain a skilled cultural workforce while attracting new talent
- Encourage displaced cultural talent to return to Louisiana
- Connect Louisiana's cultural workforce with sustainable jobs and career paths

# **CULTURAL ECONOMY- Strategies**

2. Increased Production Capacity

3. Expansion of Markets

4. Support System

# 2. Enhance the production capacity for Louisiana cultural products

- Rebuild and increase the capacity of Louisiana's existing cultural industries and facilities
- Expand investment in cultural and technical research and innovation
- Create new and expanded investments including private financing for arts and cultural entrepreneurs
- Train and retrain workers with skills that will enable them to participate to the fullest extent in cultural enterprises
- Rebuild and expand micro-business support programs and incubators targeted to the cultural sector

# 3. Expand the distribution and markets for Louisiana cultural products

- Develop and expand the marketing of, and markets for, Louisiana's cultural products
- Develop, stabilize, and maintain distribution outlets for cultural industries products
- Market Louisiana as a state rebounding from adversity
- Capitalize on the global awareness of Hurricane Katrina to promote Louisiana's cultural attractions and products

# 4. Foster a support system that encourages accountability and public trust

- Redevelop and augment the cultural infrastructure such as museums and arts-in-education programs that create and nourish artists of the future and the audiences for those artists
- Rebuild, protect, and preserve Louisiana's historic and cultural assets through infrastructure such as the state's coordination of the National Register of Historic Places and Section 106 of the National Historic Preservation Act
- Reconvene the cultural leadership, rebuild cultural networks that have sustained damage, and build new networks that connect for-profit and nonprofit stakeholders
- Increase the use of public financing and policy mechanisms to support cultural economic development
- Expand private funding from foundations, industry and venture capital being invested in the state's cultural economy
- Identify from artists, producers, industry representatives, educators, and other stakeholders what their highest priority post-Katrina needs are and invite them to participate in forming new networks and building the infrastructure and advocacy strength to formulate and implement the new plan

#### CULTURAL ECONOMY- Timeline

# How to Help

# Timeline

# 1. State Museum Properties

- In New Orleans, reopenings to be done on an individual, staged basis as soon as conditions and staffing permit
- The new State Museum in Baton Rouge is expected to have its opening in early 2006 in conjunction with the State Museum's Centennial.
- Extensive restoration of the U.S. Mint and installation of new exhibits are expected to be complete by late 2007

# 2. Historic Properties

 Assessment of historic properties in the affected parishes is expected to encompass roughly 20,000 properties

#### 3. Arts

- Assess and gauge immediate relief needs of individual artists and small arts organizations
- Address the identified relief needs for recovery
- Facilitate the recovery of artwork by displaced artists and artisans
- Facilitate and ensure that displaced artists, organizations and cultural workers are given appropriate access to available federal resources
- Develop mechanism for swiftly distributing Southern Arts Federation funds for emergency relief
- Develop training opportunities for displaced cultural workforce to access employment through restoration projects underway in the preservation sector
- Create guidelines to address and rebuild capacity for arts organizations
- Identify creative incentives for investment in the arts
- Develop comprehensive statewide arts-in-education plan

# How People Can Help

- **1.** Louisiana Serve—ascertain if its members can help restore damaged homes and properties in the affected parishes
- 2. Professional volunteers from national or regional organizations such as: National Trust for Historic Preservation; American Institute for Conservation; Southeast Museums Conference; American Association for State and Local History
- **3.** Nationally and internationally recognized artists and cultural ambassadors continue to promote Louisiana's unique cultural heritage and assets as an irreplaceable environment for cultural industry production and development

# LIVES AND LIVELIHOODS

# Strategies

1. Information

#### **RESULT #3:** Build better lives and livelihoods than before for all Louisianans.

#### Indicators of Success

- Percentage of Louisianans whose family income exceeds pre-Katrina levels. (Source: U.S. Census data)
- Percentage of Louisianans living in their own non-movable housing that exceeds pre-Katrina levels (*Source*: U.S. Census data)
- Percentage of Louisiana youth demonstrating grade-appropriate school readiness exceeding pre-Katrina levels (Source: Louisiana Department of Education)

**NOTE:** All measures will be reported for the entire population as well as stratified by educational attainment, ethnicity, family income, and parish.

# Description

Rebuilding people's lives and their livelihoods is the centerpiece of rebuilding Louisiana. People, all people, and the quality of their lives within their communities must be the centerpiece of the recovery strategy.

To rebuild people's lives that have been so devastated requires a massive effort. Strategies for housing, clothing, food, healthcare, jobs, transportation, communications, and public utilities are being developed and led by other agencies.

# **Strategies**

**1.** Offer people a gateway to information that will put them in contact with the resources available to rebuild their lives

People need access to the most current information on the rebuilding resources that are available to them. They need to know the single best place to find that information. The information must be accessible in a user-friendly, culturally sensitive mode.

# LIVES AND LIVELIHOODS- Strategies

#### 2. Education

# 3. Donations and Volunteers

# The State Library will lead the effort to:

- Assess damage and work with local library officials to advise on rebuilding of libraries
- Establish statewide information clearinghouse on rebuilding resources to be accessible to the general public
- See libraries as the place to walk into and obtain electronic access to recover resources
- Use libraries as the center for education/literacy efforts
- 2. <u>Use education and training as the cornerstone to rebuild people's lives beyond pre-Katrina levels</u>
- The public investment with the highest rate of societal return is funding for early childhood education.
- Similarly, raising adult education attainment has many benefits. This strategy builds on these approaches with a special emphasis on improving statewide literacy as a lever for improved success in education.
- We will also train for skills needed in the new cultural economy as identified in the Mount Auburn Report.
- **3.** Facilitate the rebuilding effort by accepting donations (Cultural Economy Foundation), volunteers and recovery efforts of nonprofit organizations (www.crt.state.la.us)
- This effort will ensure that nonprofit organizations from across the country offering assistance have a point of contact. Similarly, it will also ensure that those nonprofits within Louisiana in need for rebuilding assistance will know where to turn.
- We will also propose that Baton Rouge be the primary point of contact for National Services Disaster Relief and Preparedness to mobilize a wide range of National Services resources (e.g., AmeriCorps, VISTA, RSVP, NCCC) and various national corporate champions (e.g., CVS, Timberland, Bank of America).

# LIVES AND LIVELIHOODS- Strategies

- 4. Youth Involvement
- 5. Housing

Timeline

How to Help

- 4. Build on the passion and energy of America's youth in the rebuilding effort
- Engage America's youth, which has proved to be so successful in the past, by doubling AmeriCorps membership from 75,000 to 150,000 with at least half having full stipends and serving full-time
- 5. Provide space for temporary and transitional housing in state parks
- Use group cabins, camps, RV camping spots in parks through October 2005.
- Use RV camping spots for housing for six months to one year.

#### Timeline

In the next sixty days:

- Convene all librarians to implement the designation of libraries as official information centers for those seeking assistance.
- Use Louisiana Serve Commission National Services Disaster Relief and Preparedness Team Coordinator to aid in relief and support for those involved in relief.
- Install information clearinghouse software that will permit routing of telephone inquiries; establish best way to maintain current information.
- Convene literacy groups for an Action Planning session.
- Establish infrastructure for receiving and deploying aid for nonprofits.
- Create jobs, internships and volunteer opportunities to practice new skills for the new economy. Use lessons learned and successful pilot projects in affected areas to revitalize other areas of the state.
- Rebuild four damaged parks.

# **How People Can Help**

- Volunteer time and expertise toward building the Cultural Economy.
- Donate money to the Louisiana Cultural Economy Foundation; earmark the donation for projects that benefit the Cultural Economy effort (www.crt.state.la.us)
- Sponsor internships or apprenticeships in Cultural Economy industries.

# HIGH PERFORMANCE

# Strategies

1. Cultural Economy Foundation - 501(3)

2. Remove Barriers

**RESULT #4:** Make Louisiana's recovery the standard for high performance, accountability, and ethical behavior.

#### Indicators of Success

• Extent to which we got the right results to the right people, on time and on budget

(Source: Scorecard and Budget)

• Independent confirmation that the money was not lost or misused (Source: Independent Advisors)

# Description

The State of Louisiana must restore lives and livelihoods as well as earn the public's trust in their government. This will require accountability for using every dollar of recovery spending to deliver the right result, to the right people, on time and on budget, without any of the money being misspent. Louisiana's response must be focused, fast, fair, and fiercely accountable.

# **Strategies**

- **1.** We will publicize the Louisiana Cultural Economy Foundation fund that is being utilized by the Department of Culture, Recreation and Tourism, which allows us to receive and distribute relief funds and will gain 501-c(3) status to ensure long-term stability and progress.
- **2.** The Department of Culture, Recreation and Tourism will identify and work to remove any bureaucratic barriers in the form of laws, rules, and procedures for using the money effectively to achieve results. Safeguards will be maintained to protect against fraud and abuse.

# HIGH PERFORMANCE- Strategies 3. More Accountability/Less Bureaucracy

- 4. Accountability Principles
- 5. Performance Management
- 6. Independent Review and Reporting

Timeline

**3.** The Department of Culture, Recreation and Tourism will consolidate funding streams from the federal government, state departments and non-governmental sources to ensure it has the authority to use funds to deliver identified results with maximum accountability and minimum bureaucracy.

For all our initiatives, we will include clear expectations about:

- Results to be delivered.
- Populations to be served.
- Timelines for delivery.
- Performance and fiscal accounting standards.
- Reporting requirements and a timetable.
- Accountability/consequences for Louisiana falling short.
- **4.** The Department of Culture, Recreation and Tourism will <u>establish accountability</u> <u>principles</u> and practice guidelines immediately.
- **5.** The Department of Culture, Recreation and Tourism <u>will improve its performance management and accountability system for all the funds it uses for recovery.</u>
- **6.** The Department of Culture, Recreation and Tourism will <u>establish a third-party</u> <u>performance and financial-audit function</u> that will design and implement a system to safeguard the proper use of funds. <u>Regularly scheduled reports</u> will be made about the use of funds and results achieved, which the advisory board will review.

#### **Timeline**

- Accountability principles adopted
- Scorecard designed and implemented
- Third-party advisory group established
- Quarterly report to public